

# Matthew L McHugh

1462 Culver Rd.

Rochester, NY 14609

[Matt2000mm@yahoo.com](mailto:Matt2000mm@yahoo.com)

585.290.0253 (Cell)

2000- Graduated from Webster Schroeder High School Webster, NY

2000-2004 USAF Security Forces Member in Military OSAN AB,ROK

2004-2006 RadioShack Assistant Manager Ontario, NY

2006-2008 Rochester Business Institute Associates Degree in Computer Programming

2008-20012- Sutherland Global Services- Tech Support which included the TURBOTAX (Intuit) Program as Well as GATEWAY (Acer,eMachines)

2014 Buffalo Niagara Medical Center (BNMC) Green Team Member- Building Support and Maintenance as well as all Lawns and Grounds for entire Medical Campus area.

2015 Rent-A-Center Account Manager for Buffalo Store on Broadway St.

2016-2018 Restaurant Jobs. Jobs to include but not limited to CHEFS Restaurant (Dishwasher), ECKL's (Dishwasher + Soft Opening), Dave & Busters (Maintenance and Dishwasher), FIVE GUYS (Dishwasher),Core Life Eatery-Webster, NY (Server)

2018- TRIPPI FOODS Buffalo, NY Picker for Warehouse

2019 TARGET- Electronics Department-Sales, Stock and Support Webster

2019-2022 [CURRENTLY EMPLOYED] Independent Chat Advisor (IBBU) For Sales, Website Help & Tech Support for BackMarket.com Sennheiser.com and SAMSUNG Home Appliance. Met and exceeded all Metrics Ratings for all 3 programs as Live Chat Agent